

A FOCUSED SECOND SET OF HANDS

Your team handles today. We open the work nobody has had time to finish.

Keep your current biller

Human-reviewed

BAA before data

OUTSIDE · FOLD-IN PANEL

SmartMBX

HUMAN + AI REVENUE OPERATIONS

START WITH A FREE REVENUE HEALTH CHECK

See if your aged A/R is a fit.

Tell us the aging range, specialty and current billing setup. No patient information in the public form.

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OUTSIDE · BACK PANEL

SmartMBX

A/R RECOVERY

BEST FOR · PRACTICES WITH AGED A/R

You already did the work. Let's go get paid.

Focused recovery for eligible aged claims —without asking your current team to stop today's billing.

FLAT 10% OF REVENUE RECOVERED

Eligible claims 90–120 days and older · No recovery, no SmartMBX recovery fee

OUTSIDE · FRONT COVER

Old A/R needs an owner.

Your aging report may already show the balances. The hard part is finding time to understand what happened, gather what is missing and keep following through.

This is where work gets stranded

- Denials that need more research than today's queue allows
- Accounts passed between people without a clear next step
- Missing documentation or payer responses still unresolved
- Filing and appeal considerations that cannot wait forever

A backlog does not automatically mean your biller failed. It often means there were more hours of work than hours in the day.

A clear scope. A human owner. A useful finding.

- 01 Agree on scope.** We define eligible aging, privacy, access and exclusions in writing.
- 02 Prioritize the work.** We organize accounts by urgency, available information and practical next action.
- 03 Work the accounts.** Experienced people handle research, follow-up and exceptions.
- 04 Return the lesson.** We share useful patterns so the same issue can be addressed upstream.

FIND — WORK — REVIEW — RECOVER — LEARN

10% FLAT

of eligible revenue actually recovered from aged claims 90–120 days and older.

- ✓ No recovery means no SmartMBX recovery fee on the eligible account
- ✓ Your current biller can stay in place
- ✓ Scope and exclusions are agreed before work begins
- ✓ Human judgment remains responsible for the work

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Do not send patient information through public email or web forms. A BAA and approved access come first.