

Technology should make an experienced person stronger—not make them disappear.

Source-grounded

Human-reviewed

Root-cause focused

Smart**MBX**

HUMAN + AI REVENUE OPERATIONS

FREE EDUCATION FOR YOUR TEAM

Learn where AI helps—
and where it should stop.

Take the free SmartMBX Human + AI Revenue Workshop.

smartmbx.com

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No PHI in public forms. Privacy and approved access before real data.

Smart**MBX**

HUMAN + AI

BEST FOR · PRACTICE LEADERS EXPLORING AI

AI does not
replace your team.
It gives them their
time back.

Organize the work. Prepare the next step.
Keep people responsible for the decision.

SMARTER · FASTER · MORE COST-EFFICIENT
without pretending judgment can be automated

Your staff has become the integration.

They open the EHR, clearinghouse, payer site, notes and spreadsheets—then hold the full story in their head long enough to decide what to do.

AI is useful when it reduces that burden

- Bring relevant signals into the work context
- Surface the approved source behind an answer
- Prepare a repeatable first step
- Help teams notice recurring reasons

The goal is not “more AI.” The goal is less hunting, clearer ownership and more time for the work only people can do.

Let the system carry repetition. Let people carry consequence.

AI sees

signals and patterns

Human checks

context and source

AI prepares

summary or draft

Human decides

action and exception

SEE — UNDERSTAND — PREPARE — REVIEW — ACT

SMBX IRIS is our product direction for connecting authorized practice information to a clearer, human-owned next action.

One workflow. One owner. One result you can observe.

- 01 Name one repetitive bottleneck across billing or collections.
- 02 Capture how the team handles it today.
- 03 Choose where AI can safely assist and where a person reviews.
- 04 Run a small experiment, learn, then decide what to expand.

FREE
HUMAN + AI
WORKSHOP

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