

Your client relationship stays yours. The hard work gets a clearer lane.

Co-delivery

White-label by agreement

Human + AI capacity

Smart**MBX**

CAPACITY FOR BILLING COMPANIES

START WITH ONE CLIENT WORKFLOW

Define the lane before we touch the work.

Scope relationship ownership, data boundaries, communication and reporting in writing.

smartmbx.com

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No PHI in public forms · BAA and approved access before real data

Smart**MBX**

FOR BILLING COMPANIES

BEST FOR · BILLING COMPANIES ADDING CAPACITY

Take on harder work without losing the client relationship.

Add recovery, AI and workflow capacity behind your team—with ownership agreed from the start.

YOU LEAD THE RELATIONSHIP. WE STRENGTHEN THE OPERATION.

Your best people cannot be everywhere at once.

Today's claims keep coming while older balances, complex denials, client questions, onboarding and training compete for the same experienced staff.

SmartMBX can support a defined lane

- Eligible aged A/R recovery
- Private AI support for approved team knowledge
- Focused workflow and root-cause review
- Scoped IRIS product collaboration
- Education through the SmartMBX workshop and Academy

We do not promise invisible outsourcing. We agree how SmartMBX is represented and who owns each client interaction.

Four decisions before delivery.

- 01 Who owns the client?** Name the relationship and communication lead.
- 02 What work is ours?** Define queues, exceptions, timing and escalation.
- 03 What access is allowed?** Use minimum necessary, approved systems and privacy terms.
- 04 What comes back?** Agree on outcomes, reporting and root-cause findings.

A/R lane

Focused recovery on eligible aged claims under written scope

AI lane

Practice-specific assistants and team knowledge workflows

IRIS lane

A scoped product/workflow pilot for difficult client operations

BUILD A
CAPACITY
PLAN

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Commercial terms are defined per partnership. No earnings, outcomes or integration are guaranteed by this brochure.